

DIRECTOR, TECHNOLOGY, INNOVATION & PARTNERSHIPS

Reporting: Chief Executive Officer

Purpose: The Director, Technology, Innovation and Partnerships is a key leadership role responsible for incubating and scaling up technology-enabled, innovative solutions for child protection

Location: New Delhi, India

ABOUT US

The India Child Protection Fund (ICPF) is a new social impact fund focussed on child protection. The mission of ICPF is to serve the child protection ecosystem by supporting grassroots action and activists, identifying and scaling out sustainable solutions, investing in bold innovation, leveraging technology, and promoting strategic and coordinated efforts at all levels. It is headquartered in New Delhi, India and shall invest in child protection initiatives in India, Nepal and Bangladesh.

The exploitation of children, particularly child trafficking, is a highly organized and complex crime which operates across state and national borders. In order to combat this crime, civil society's response needs to be more strategic, organised and sustainable, and backed by empirical evidence. ICPF is mobilizing regional philanthropies and international donors to funnel their resources into a strategic and holistic strategy aimed at solving the problem. Driven by activists and grassroots experience, ICPF shall fundamentally transform the donor-grantee ecosystem in the region. It shall create a level playing field for funding, define sector standards, build capacities, promote greater collaboration and enable bold, data-driven approaches and innovations.

PURPOSE

The Director, Technology, Innovation shall lead the team responsible for following streams of work:

1. Incubation and scaling up of technology-enabled solutions for child protection, particularly issues of child protection that are exacerbated through technology
2. Incubation and scaling up of innovative solutions for child protection
3. Development and management of partnerships to incubate and scale up technology-enabled, innovative solutions for child protection

KEY RESPONSIBILITIES

The Director, Technology, Innovation and Partnerships shall have the skills and experience to deliver on Key Performance indicators (KPIs) in the following areas:

1. Strategic Planning and Implementation

- Develop prototypes and implement pilots for tech-enabled solutions for child protection, in alignment with the ICPF Annual Action Plan
- Manage and ensure fulfilment of contracts and deliverables of external technology and technical partners
- Manage relationships with key policy, research, technology and academic institutes and individuals in the child protection ecosystem for partnerships Ensure ethical and quality compliance of research design and research reports with international standards, of all ICPF and ICPF-supported research

- Manage relationships with international organisations and government bodies working on tech-enabled solutions for child protection
- Conduct impact assessment of pilots with support from Monitoring, Evaluation and Learning (MEL) team and Research team
- Ensure relevant and strategic external communication about evidence and learnings from pilots and experiments
- Manage budget and resource allocation of the ICPF Innovation Fund
- Provide technical inputs to the Grants team to evaluate grant applications, especially for technology-related grants
- Continuously identify opportunities and gaps to develop innovative tech-enabled solutions in child protection programs and policy
- Lead ICPF's representation at national and international research platforms, including at conferences, seminars and in academic journals on tech-enabled solutions for child protection and allied sectors
- Provide monthly updates on to Management Committee on utilisation of ICPF Innovation Fund and findings from pilots

2. Leadership and Organisation Development

- Lead by example and ensure that ICPF's organisation culture and the behaviour and decisions of its associates are aligned to serving the child protection system and solving the problem
- Ensure a shared understanding of organisation values, the team's strategic priorities and where the team fits into the larger mission of ICPF, as per the internal communications strategy
- Build a strong, passionate, motivated and competent team which receive the guidance, professional development opportunities, support and resources to perform their roles with efficiency
- Conduct quarterly and annual appraisals of the team to ensure that KPIs are monitored and achieved, and timely corrective action is taken where needed such that the mission of ICPF is always on track
- Ensure that the Technology, Innovation and Partnerships team remains abreast with the latest research, policies, legislation and research on technology-enabled solutions in child protection and allied sectors; and on the use of technology for violence and exploitation of children
- Represent the mission, vision and strategies of ICPF on relevant external in a coherent, accurate and strategic manner

3. Governance

- Ensure compliance of the team with board-approved internal policies and governance framework
- Liaise with other departments and stakeholders to identify technology and innovation priorities to input into the ICPF Annual Action Plan
- Participate in the overall governance of the organisation as part of the Management Committee

REQUIREMENTS

- 10+ years relevant work experience in technology, technology for development, project management or other relevant roles
- Postgraduate degree in a technology-related domain preferred

- Working knowledge of types of technology, including artificial intelligence, machine learning, data analytics, software development etc.
- Fluency in English and Hindi, spoken and written. Fluency in an additional regional Indian language is an advantage
- Strong communication skills, written and verbal
- Strong knowledge of qualitative and quantitative research methodology, research tools, data analysis and knowledge management systems and software
- An eye for detail and precision
- Problem-solving and analytical capabilities, with the ability to develop creative and simple solutions for challenging problems
- Values-alignment with ICPF and a passion to solve problems of child protection
- Project management skills
- Strong computer and digital literacy including advanced use of MS Office